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Skills & Proficiencies

- Development experience with HTML, CSS, JavaScript, jQuery, React, Bootstrap, Node, Express, Mocha, Chai, MongoDB, Mongoose, MySQL, Sequelize, Handlebars, and regular expressions.
- Development experience collaborating with Git and GitHub.
- Proficiency with Salesforce reports and dashboards.
- Expert knowledge of Microsoft Word, and proficiency in Excel, PowerPoint, Camtasia, as well as Adobe Photoshop, Illustrator, InDesign, and Flash.

Development Projects

3D Music Visualizer – [View Here](#)

Project Manager and Full-Stack Developer of a Group of 3

- A 3D music visualizer with 4 display options and saved user preferences. Built using Three.js, Web Audio API, Bootstrap 4, jQuery, NodeJS, Express, and Sequelize.

[-GitHub Repository](#)

Cannon Man – [Play Here](#)

Project Manager and Front-End Developer of a Group of 4

- Cannon Man is a 2-player competitive projectile game. Built using Matter.js, Firebase, Bootstrap 3, jQuery, and Jasmine.

[-GitHub Repository](#)

Super Smash Bros. Character Quiz – [Play Here](#)

Full-Stack Developer

- Questionnaire matching the respondent with a game character. Server routes configured with Express, and Node taking care of the survey logic. Front-end utilizes jQuery and Bootstrap.

[-GitHub Repository](#)

Video Game Hangman – [Play Here](#)

Front-End Developer

- 80's-style hangman with popular video game franchises. Logic built using vanilla JavaScript and Bootstrap assisting with the layout.

[-GitHub Repository](#)

Professional Experience

Microsystems, Chicago, Illinois

Senior Process and Production Specialist, February 2017-January 2018

- Act as a client advocate to assure that they have the knowledge and resources available to internally market and drive adoption for their purchased solutions.
- Record, edit, and voice act for 30+ promotional and instructional videos for our products.
- Create and deliver 12+ webinars a year promoting our products and document best practices.
- Create 3+ product adoption kits filled with resources to allow our clients to grab the attention of their users, and keep them aware and educated of the solutions available to them.
- Develop and deliver 3 new CLE training courses to our clients to assure attendance of their lawyers and deliver additional value with product training.

Acting Sales Operations Manager, February 2017-June 2017

- Stepped in for a temporary opening in our Sales Operations role.
- Created 10+ sales reports and dashboards in Salesforce to give our executive team at-a-glance performance metrics for the company and for individual Account Executives.
- Began an initiative to standardize our sales account plans in Salesforce by gathering requirements from our executive and sales teams, and getting buy-in by creating a streamlined and simple solution prototype.

Associate Consultant, September 2011-December 2012

Consultant, January 2013-January 2016

Senior Consultant, February 2016 – January 2017

- Configure and test software that automates common document processes for over 75 law firm and life sciences clients, reducing document processing time by up to 80%.
 - Independently manage 20+ client projects at a time by gathering client requirements, managing timelines, and ensuring that success metrics are met.
 - Successfully configure customized document solutions for large law firms, including a one-click solution to prepare documents for publishing to a mobile app.
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- Independently provide both remote and on-site training on our products to 40+ clients, including a sold-out CLE course on the benefits of automated proofreading.
 - Lead usability testing, deliver internal training, administer product testing, record 30+ online video tutorials, and be a client advocate as the consulting team expert for the development of our legal agreement reviewing software.
 - Increase client services team efficiency by creating internal documentation for product best practices, as well as starting point databases to reduce the amount of time spent on each project by 3 hours.
 - Assist in training 4 new hires and provide coaching through their client training.
 - Assist sales team in 6+ pre-sales efforts as a technical resource for our products.

Continental AG, Deer Park, Illinois, June-August 2010

- Tested voice recognition and GPS features on car head units with the validation team by simulating vehicles under various conditions and monitoring expected outputs.
- Found 20+ errors and escalated the necessary logs to correct the issues.

Freelance Website Development, 2010

- Redesigned and performed maintenance on a website for Family Service Center.
- Created a website for the Ju-Jitsu Club at the University of Illinois at Chicago.

North Shore Community Bank, Skokie, Illinois, May-August 2007,2008

- Internship with loan operations department.
- Reviewed hundreds of mortgages and released those that were paid off.

Education

Northwestern University, Full Stack Web Development Program, Chicago, Illinois, 2018

- An intensive 12-week long boot camp dedicated to designing and building web applications.

Lehigh University, Bethlehem, Pennsylvania, 2007-2011

- Graduated with interdisciplinary B.S. in computer science and graphic design with high honors.
- 3.64 GPA.
- Experience with computer programming languages in university courses (Java, C++).
- Managed four client projects for FUSION, Lehigh's student-run graphic design studio.
- Taught myself ActionScript to create a digital version of a board game in Adobe Flash to help those with disabilities as a capstone project that combined my two disciplines.

Extracurricular
Activities

Theatre, 2004-2011

- Major roles in four shows at Lehigh University, including:
The Country Wife, A Moon for the Misbegotten, Noises Off, and American Buffalo.
- Digitized theatre media and maintained our website as the former webmaster and historian of the Mustard and Cheese Drama Society at Lehigh University.
- Major roles in five shows at New Trier High School, including:
Present Tense, Blithe Spirit, All My Sons, The Tempest, and Death Knocks.

Athletics, 2011-Present

- Placed in my age group for the 2014 Springfield Marathon and Race Against Hate.
- Participant in the Urban Warrior Dash and Tough Mudder obstacle runs.